

# Privacy Policy of DAEL Group

This website is operated by the DAEL Group. We take your privacy very seriously therefore we urge you to read this policy very carefully because it contains important information on:

- who we are;
- how and why we collect, store, use and share personal information;
- your rights in relation to your personal information, and;
- how to contact us and supervisory authorities in the event that you have a complaint.

The DAEL Group is comprised of six independently operating firms: **DAEL Data & Electro, DAEL Telecom, DAEL Telecom United Kingdom, DAEL Power, DAEL Security** and **DAEL Rail**. These are all firms which operate on the cutting edge of technology and innovation, each with a different field of expertise.

The DAEL Group collects, uses and is responsible for certain personal information about you. When we do so we are regulated under the General Data protection Regulations which apply across the European Union (including the United Kingdom) and we are responsible as 'controller' of that personal information for the purposes of those laws.

## Principles for processing personal data

Our principles for processing personal data are:

- **Fairness and lawfulness.** When we process personal data, the individual rights of the Data Subjects must be protected. All personal data must be collected and processed in a legal and fair manner.
- **Restricted to a specific purpose.** The personal data of Data Subject must be processed only for specific purposes.
- **Transparency.** The Data Subject must be informed of how his/her data is being collected, processed and used.

## What personal data we collect and process

DAEL Group collects several different types of personal data for various purposes. Personal Data may include, but is not limited to:

- Email address;
- First name and last name;
- Phone number;
- Country, state, province;
- Details in your emails to us.

## How we use the personal data

We are the sole owners of the information collected on this site. We only have access to/collect information that you voluntarily give us via email or other direct contact from you. We will not sell or rent this information to anyone.

DAEL Group uses the collected personal data for various purposes:

- To provide you with services;
- To notify you about changes to our services and/or products;
- To gather analysis or valuable information so that we can improve our services;
- To detect, prevent and address technical issues.

We may share your information with Law enforcement agencies in connection with any investigation to help prevent unlawful activity. We will not share your personal information with any other 3rd parties.

## Legal basis for collecting and processing personal data

DAEL Group legal basis for collecting and using the personal data described in this Data Protection Policy depends on the personal data we collect and the specific context in which we collect the information:

- DAEL Group needs to perform a contract with you;
- You have given DAEL Group permission to do so;
- Processing your personal data is in DAEL Group's legitimate interests;
- DAEL Group needs to comply with the law.

## Retention of personal data

DAEL Group will retain your personal information only for as long as is necessary for the purposes set out in this Data Protection Policy.

DAEL Group will retain and use your information to the extent necessary to comply with our legal obligations, resolve disputes, and enforce our policies.

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline.

## Keeping your information secure

We have appropriate security measures in place to prevent personal information from being accidentally lost, or used or accessed in an unauthorized way. We limit access to your personal information to those who have a genuine business need to know it. Those processing your information will do so only in an authorized manner and are subject to a duty of confidentiality.

We will also use technological and organization measures to keep your information secure. These measures may include the following examples:

- User account is controlled by a unique username and password.
- We also have procedures in place to deal with any suspected data security breach. We will notify you and any applicable regulator of a suspected data security breach where we are legally required to do so.
- Indeed, while we will use all reasonable efforts to secure your personal data, in using the site you acknowledge that the use of the internet is not entirely secure and for this reason we cannot guarantee the security or integrity of any personal data that are transferred from you or to you via the internet. If you have any particular concerns about your information, please contact us using the details below.

## Data protection rights

If you are a resident of the European Economic Area (EEA), you have certain data protection rights. If you wish to be informed what personal data we hold about you and if you want it to be removed from our systems, please contact us at [marketing@dael.com](mailto:marketing@dael.com).

Under the General Data Protection Regulation you have a number of important rights free of charge. In summary, those include rights to:

- fair processing of information and transparency over how we use your use personal information
- access to your personal information and to certain other supplementary information that this Privacy Notice is already designed to address
- require us to correct any mistakes in your information which we hold
- require the erasure of personal information concerning you in certain situations
- receive the personal information concerning you which you have provided to us, in a structured, commonly used and machine-readable format and have the right to transmit those data to a third party in certain situations
- object at any time to processing of personal information concerning you for direct marketing
- object to decisions being taken by automated means which produce legal effects concerning you or similarly significantly affect you
- object in certain other situations to our continued processing of your personal information
- otherwise restrict our processing of your personal information in certain circumstances
- claim compensation for damages caused by our breach of any data protection laws

If you would like to exercise any of these rights please email, call or write to us

### **How long your personal information will be kept**

We will hold your personal information for the following periods:

- Name and Email address will be removed after completion of service;
- Your job application will be automatically removed from our systems after one year;

### **Transfers of your information out of the EEA**

Please be aware that we will not transfer your personal information outside of the EEA at any time.

### **Links**

Our website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

## How to complain

We hope that we can resolve any query or concern you raise about our use of your information. The General Data Protection Regulation also gives you right to lodge a complaint with a supervisory authority, in particular in the European Union (or European Economic Area) state where you work, normally live or where any alleged infringement of data protection laws occurred. The supervisory authority in the UK is the Information Commissioner who may be contacted at <https://ico.org.uk/concerns/> or telephone: 0303 123 1113.

This privacy policy was published on Jun 1st 2019 and last updated on Jun 1st 2020. We may change this privacy policy from time to time. You should check this policy occasionally to ensure you are aware of the most recent version that will apply each time you access this website.

## Contacting us

If you have any questions about this policy or the information we hold about you, please contact us by:

**e-mail:** [marketing@dael.com](mailto:marketing@dael.com)

**post:** Aartsdijkweg 81, 2676 LE Maasdijk

**Phone:** +31(6) 23 12 56 78